

Rules for participation in the "HotSpot eCommerce Awards 2021"

Participation in the "HotSpot eCommerce Awards 2021" is open to all legal entities, entrepreneurs and participants in online business who operate in the market of the Republic of Serbia.

The organizer of the competition "HotSpot eCommerce Awards 2021" is the eCommerce Association of Serbia, registration number: 28256345, based at the address Bulevar Mihaila Pupina 10v / 118, JUBC, Belgrade, Republic of Serbia (hereinafter: the Organizer).

Participants can apply for the HotSpot eCommerce Awards 2021 until November 30, 2021 at 11:59 p.m. Application and registration of candidates is possible by filling out the Application Form on the Organizer's website. In order for the application to be valid, all required information must be filled in. When the application is submitted, the Organizer will send the candidate an email with a questionnaire and instructions. Incomplete applications will be considered invalid. In order for the application to be valid, it is necessary for the candidate to fill in and submit the questionnaire to the Organizer in accordance with the sent instructions. By submitting the application and questionnaire, the candidate agrees that the Organizer may freely process, use and / or communicate the data stated in the application and questionnaire to third parties, including, but not limited to, members of the jury, without any conditions and / or restrictions. Applications that do not contain all the necessary information will be considered invalid. The candidate is required to enter the genuine data in the application and the questionnaire. By submitting the application and the questionnaire, the candidate confirms that the entered data is true and accurate. The organizer is not obliged to examine the veracity of the data stated in the applications and questionnaires. The organizer will not have any kind of responsibility towards any candidate and / or third person due to the fact that any of the candidates did not state true and accurate data in the application and / or questionnaire.

One participant can apply for a maximum of 5 Awards (out of a total of 19).

The number of applications is limited by categories:

- Awards by Category -one award from this category
- Excellence Awards - one award from this category
- eCommerce Champions - 3 awards from this category

Announcement of nominations, voting and awards

The application will be checked by the Organizer, after which the nominations will be made public on the Organizer's website.

The selection for the awards is made on the basis of the votes of the public and the votes of the expert jury. The organizer does not have the right to vote and does not directly influence the selection for the prize. The organizer does not bear any kind of responsibility for any damage that potentially arises due to and/or in connection with the nomination for prizes and/or selection

for prizes. Also, awarding or non-awarding of a certain nominated person does not reflect the position/opinion of the Organizer, nor does it depend on the same, but is the result of voting.

Public voting will start on December 1, 2021, and will last until and including Sunday, December 8. During this period, consumers have the opportunity to vote for their favorites. Voting is open to the public, i.e. any individual can vote. Each person can vote for one nominee per award. Therefore, one person can give a minimum of 1 vote and a maximum of 19 votes. For the vote to be successful, the person must fill in the required fields (country and e-mail address), otherwise the vote will be invalid. Each person has the right to vote only once, each subsequent attempt to vote will be rejected.

The jury will vote at the same time as the public. The jury evaluates three candidates with grades from 1 to 3 for each of the 19 awards. Members of the jury vote independently and submit their decisions electronically to the organizer - eCommerce Association of Serbia. At the end of voting, the organizers will, in the presence of a legal council, process the collected votes of the public and the jury. Based on the results, organisers will create a ranking list in the proportion of 49% (public votes) -51% (expert jury votes). The winner of the award will be nominated with the most votes.

The eCommerce Champion award is not open to self-nominations or self-voting. It will be handed to the nominee who collects the most votes, taking into account all categories and awards.

The names of the award winners will be publicly announced on December 15, 2021, at the awards ceremony, which you will have the opportunity to watch postpone on the web site. The award is reflected in the fact that the person who is awarded will take the title and the plaque for the award for which he was awarded. The prize handed out by the Organizer has no material value, nor does the Organizer have any other material or intangible obligation to the winner of the prize.

Members and obligations of the jury

The jury is composed of 7 individuals chosen by the Organizer. Although the Organizer will nominate the members of the jury, the Organizer does not influence how the members of the jury will vote - the members of the jury vote independently, freely, at their own discretion and based on their own professional opinion. The organizer is not responsible for the actions of the jury members, including but not limited to how the jury members vote. The members of the jury do not have the right to compensation, nor does the Organizer have any other monetary and/or non-monetary obligations towards them.

Jury members accord to:

1. That all nominated candidates will be evaluated thoroughly and with full attention.

2. That they will strictly keep information about applications, that is, that they will not communicate confidential information from the content of the registered candidates to third parties related or unrelated.
3. That they will judge all the candidates, and will finish by the scheduled deadline. If a member of the jury is not able to evaluate all applications by the deadline, he is expected to immediately notify the Organizer, so that the Organizer can hire a replacement as soon as possible.
4. That they will judge all the candidates without prejudices. That they will not evaluate the applications with which they are in any way connected, and which would bring them into a conflict of interest. Jury members will not evaluate their own entries, nor entries of the companies in which they are currently employed or in which they were employed in the period from October 1, 2020 to October 1, 2021. When evaluating the submitted works, members of the jury have the opportunity to evaluate each application or to mark it as a "CONFLICT OF INTEREST". If they mark it as a "CONFLICT OF INTEREST", they prevent themselves from giving grades for that application. If any of the candidates is not listed as a "CONFLICT OF INTEREST" by an individual member of the jury, and there is an obvious disagreement with the previously defined limit, the Organizer reserves the right to declare the evaluation of individual candidate by an individual members of the jury as a conflict of interest.
5. That they will not take advantage of the membership in the jury for personal gain.
6. That they will not take advantage of the possibility of requesting the disqualification of any registered candidate.
7. That they will not respond to any requests for voting made by anyone, before and during the voting, as well as to any accusations and negative comments after the voting.
8. That they will not use any information obtained through the judging process for any other purpose, without the prior written consent of the candidate and the Organizer of the award ceremony.
9. They will give the Organizer their personal opinion and feedback on the process of evaluation and evaluation of candidates, in order to further improve this process in future HotSpot eCommerce Awards and provide a better user experience to the jury members.

The organizer, with the consent of the jury, reserves the right to change the rules of the competition.

By participating, i.e. being nominated for an award, or being in the jury, the candidates and the member of the jury agree to these Rules and are obliged to abide by them.